



Manulife Travel Insurance

2019/2020 *changes and updates* to Manulife Travel Insurance plans

Effective as of November 22nd, 2019

- Changes and updates to Travelling Canadians plans** 
- Changes and updates to Visitors to Canada plans** 
- Changes and updates to Student plans** 

The Manufacturers Life Insurance Company
First North American Insurance Company

How to navigate!

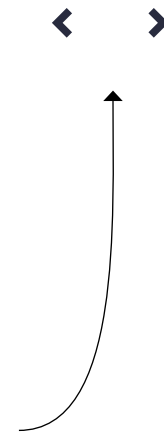


The side tabs take you to the different sections in this document.



Look for the icons below to help you navigate through:

These arrows take you to the next page or the previous page.





2019/2020 changes and updates to Manulife Travel Insurance for Travelling Canadians

Branding

Several sales and marketing materials have been updated with the new Manulife design and branding. The remaining materials will be updated through 2020.

Wallet card

Text has been updated for greater clarity.

Copy changes in policies

Text has been updated for greater clarity. This concerns the “10-day free look”, “In the event of an emergency”, coverage start date, family coverage, StandbyMD, emergency medical exclusions, trip cancellation exclusions, baggage exclusions, flight and travel accident exclusions, “What else do you need to know” and “How to make a claim” sections.

Claims process

Claims can now also be submitted online by visiting <https://manulife.acmtravel.ca>.

Definitions

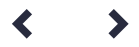
Definitions have been updated for greater clarity.

Rates

No changes.



Changes and updates effective as of **November 22nd, 2019**



2019/2020 changes and updates to Manulife Travel Insurance for Visitors to Canada

Branding

Several sales and marketing materials have been updated with the new Manulife design and branding. The remaining materials will be updated through 2020.

Rates

No changes.



Changes and updates effective as of
November 22nd, 2019



2019/2020 changes and updates to Manulife Travel Insurance for Students

Branding

Several sales and marketing materials have been updated with the new Manulife design and branding. The remaining materials will be updated through 2020.

Wallet card

Text has been updated for greater clarity.

Copy changes in policies

Text has been updated for greater clarity. This concerns the “10-day free look”, “Important notice”, medical concierge services, coverage details, emergency medical exclusions and “How to make a claim” sections.

Claims process

Claims can now also be submitted online by visiting <https://manulife.acmtravel.ca>.

Definitions

Definitions have been updated for greater clarity.

Rates

No changes.



Changes and updates effective as of **November 22nd, 2019**



For more information,
contact our Sales team at **1-800-346-9285**
or Broker Support at **1-877-654-2757**.

Plans underwritten by

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